



Service Request Form

Service Call Rates

- Standard Hours:** Call Out - **\$120.00 Ex GST** Hourly Rate - **\$90.00 Ex GST**
- After Hours:** Call Out - **\$300.00 Ex GST** Hourly Rate - **\$225.00 Ex GST**

The minimum call out is inclusive of first 1 hour, then the hourly rate is effective for every hour there after.

Standard Hours 8.00am - 4.30pm Monday- Friday

After Hours 4.30pm - 8.00am Monday - Sunday (Inclusive of Public Holidays)

Note: All replacement parts and travel outside metro area are charged in addition to rates stated above.

Customer:	Company:	
Contact Details:	Phone:	Email:

Site Address:	
Site Contact:	Phone:
Site Instructions:	

Product:
Fault Description:
<i>Note: Please attached pictures in your email when possible.</i>

Payment	
Account Name:	Purchase Order#:

Credit Card Payment	
Card Holder Name:	Card Type: <i>MasterCard / Visa / American Express</i>

Credit Card Number: ___ / ___ / ___ / ___	

Expiry Date: __ / __	CCV: ___

Signature:	Contact Number:
